Elk Valley Rancheria, California

Tribal Member Discount Policy & Procedures for Use by Tribal Members and EVR Entity General Managers/Staff

Elk Valley Rancheria, California Tribal Members can enjoy certain discounts at the below listed Tribally owned entities.

Policy: Games, play and sports were and still are an integral part of Native American life. Men and women played a variety of active sports such as stickball, wrestling, numerous ball games, running, and many more. Many games were played for religious reasons, not for profit. There was a strong cultural connection between playing and a player's identity. A game might be played in hopes of healing the sick, ensuring a good harvest, strengthen kinship ties, and out of respect for the creator. It is with this in mind that the Elk Valley Rancheria encourages its tribal members to participate in sports, especially at tribally owned entities that encourage recreation, sport/fitness, and family togetherness.

The following applies to all discounts:

- The discount or free service applies only to the Tribal Member, not friends or family of the Tribal Member. Tribal Member is defined as an enrolled member of the Elk Valley Rancheria, California.
- 2. Tribal Members must be prepared to show their Tribal Enrollment Identification Card each time they are enjoying a discount or free service. In the event that the Tribal Member does not have an enrollment card, a new card can be issued by the Tribe's Enrollment Officer (at the request of the Tribal Member). No service will be provided without the Tribal Member presenting their Tribal Member Enrollment Identification Card at the time of service. Common knowledge or past practice will not be sufficient.
- 3. There are no discounts at Hiouchi RV Resort or Elk Valley Rock, and no other added discounts unless authorized by formal action of the Tribal Council.
- 4. Tribal Members are subject to payment for damages should any occur during the use of the free or discounted service.
- 5. If any issues arise during the use of the free or discounted service, staff or Tribal Members can call the Tribal Member Services Manager at 707-464-4680 (Tribal office phone) or 707-954-4690 (cellular phone).
- 6. Penalty for misuse of services: If a Tribal Member attempts to misuse the free or discounted services, said Tribal Member will lose all rights to discounts and free services as described herein for one year. Examples of misuse: Misrepresentation of identification, requesting services not covered under this policy without prior approval from the Elk Valley Rancheria Tribal Council, and any fraudulent activity connected with the discount and/or free services.

Entity staff will report any misuse of service or attempt at misuse of service to the General Manager of the entity at which the service was being sought by the Tribal Member. The General Manager will then report the misuse to the Tribal Services Manager who will inform the Tribal Council of the misuse and consequences.

Del Norte Golf Course – Punch cards will no longer be required at time of service. The Tribal Member Enrollment Identification Card <u>is</u> required at time of service. The free service is for 9 or 18 holes of golf and a cart only. No other free or discounted services are authorized other than 9 or 18 holes of golf with a cart – used once per day. Services will be tracked through the TM's enrollment number (located on the Tribal Member Enrollment ID card) being entered in the POS with each service.

Tsunami Lanes – Punch cards will no longer be required at time of service. Tribal Member Enrollment Identification card <u>is</u> required at time of service. The free service is for bowling and shoe usage. No other free or discounted services are allowed other than bowling and shoe usage – up to three games per day. Services will be tracked through the TM's enrollment number (located on the Tribal Member Enrollment ID card) being entered in the POS with each service.

Elk Valley Casino – Tribal Members can enjoy a 25% discount in the casino restaurant and gift shop upon presentation of the Tribal Member Enrollment Identification card. Discount excludes all alcohol and tobacco products in both the restaurant and the gift shop. The 25% discount only applies to the Tribal Member's portion of the meal in the restaurant. If necessary, and for POS and reporting purposes, the wait staff reserves the right to ring up the Tribal Member meal on a separate ticket. The same applies to purchases made in the gift shop. Gift shop staff reserve the right to ring up Tribal Member purchases separate from purchases made as a group.

When available, Tribal Members may also be provided complimentary tickets to casino events.

Services will be tracked through the TM's enrollment number (located on the Tribal Member Enrollment ID card) being entered in the POS with each service.

General Managers:

The General Managers of the entities will work in conjunction with the COO/CFO to allow for an agreed upon reimbursement to the entities. The reimbursement for free and discounted services to Tribal members will be paid by Elk Valley Rancheria, California to the respective entities. The rate of reimbursement will be based on fluctuating costs and fee schedules, adjusted as necessary, and must be approved by the Tribal Council.

General Managers of the Tribe's entities are responsible for educating their employees on this policy and maintaining a copy of the current policy at each POS cash register.

Cashiers will ask for the Tribal Member to present their Tribal Member Enrollment Identification card at time of payment or free service.

Cashiers will enter the Tribal Member Enrollment Identification number (located on the Tribal Member Enrollment Identification Card) in the POS system for purposes of tracking and reimbursement to the entities.

Approved by EVR Tribal Council on December 4, 2013

We, the undersigned officers of the Elk Valley Rancheria Tribal Council do hereby certify that the Elk Valley Rancheria Tribal Council adopted the Tribal Member Discount Policy at a duly called meeting on December 4, 2013. The vote was 6 for, and 0 against, 0 abstaining, and 2 absent.

SIGNATURE:

Chairman

12-05-13

Secretary